**CALL TO ORDER AND APPROVAL OF AGENDA**

The meeting was called to order and O’Shea asked if there were any changes to the agenda. There was a nod of approval from the commission for this agenda.

**PUBLIC COMMENT**

None.

**CONSENT AGENDA**

- Approval of May 8, 2019 Meeting Minutes: Koenig moved to approve these minutes, O’Shea seconded, and the motion was unanimously approved.

**PRESENTATION: UPDATE ON VOLUNTEER SERVICES**

Kelsch presented alongside a slideshow overview of the progression and future of volunteer program goals (see handouts).

Achieving goals of increased diversity and developing a robust volunteer program will help library staff feel more supported, raise community engagement, improve programs and services, and allow for an ever-more welcoming library space for Boulder’s increasingly diverse populations.

City-wide, Boulder will be working with volunteers in a more systematic way with a structured volunteer process (online application development, tracking, appreciation events).

Kelsch reported statistics on growth: 43% increase in volunteers and 30% increase in volunteer hours from 2016-2019. Groundwork laid for teen involvement and further volunteer leadership (volunteer-led training, book sales, and homebound delivery).

City-wide volunteer cooperative activity began 3 years ago resulting in the achievement of Service Enterprise certification which spurred on strategic plan across the city (risk/release form, volunteer handbook, appreciation events, replacement of spreadsheets with the new volunteer management system).

Highlighted achievements include the fact that Library volunteers record 20% more hours than volunteers in other city departments. 1,100 volunteers donated 23,765 hours in service with an in-kind value of $636,400.

Kelsch provided a glimpse of the new website for the volunteer cooperative: “Count Me in Boulder.” This foundational tool incorporates calendaring and can track hours and applications. Upcoming opportunities with Summer of Discovery and the Jaipur Literature Festival (JLF). Kelsch will be onboarding a part-time temporary staff member to support JLF and some elements of the volunteer management system.

Having served as a volunteer himself for many years, Koenig appreciates Kelsch’s efforts as viewed from an “inside”
perspective. Kelsch noted that the new system will present recruitment opportunities as it should allow more time for outreach.

O’Shea wondered about Kelsch’s involvement in building this new management system; Kelsch relayed that she became a core member of the City’s volunteer cooperative this year and was involved in the discussions about needs and wants.

O’Shea asked about feedback received so far – Kelsch noted that staff like the ease of features like mass-email communications. She also noted speaking to the Teen Services Librarian who reported that teen patrons are enjoying the new system and consider it a step up from the previous method.

O’Shea, considering the volunteers’ assisting role to staff, wondered whether it would be possible for “volunteers [to] replace staff.” Kelsch: it’s a rare volunteer that wants to take on the “whole ball of wax;” the flexibility inherent in the role means that volunteers enhance programming, but they are not in a place to replace staff.

Kelsch noted the affinity for the library as evidenced by the commitment of hours given by library volunteers. BoulderReads and Homebound Delivery are two programs that O’Shea pointed out as engaging across community in valuable ways.

O’Shea questioned demographics; Kelsch had no hard data but has observed a large contingent of retired people.

Koenig pondered increasing the volunteer numbers and Kelsch noted opportunities with this during CSED week and with the bookstore.

The group thanked Kelsch.

Agenda Item 5: Approve new Library Commission public comment guidelines
Koenig moved to adopt the public comment guidelines as drafted. Frost seconded, and the motion passed unanimously. O’Shea appreciated the efforts of Gomez and Phares during the refinement of this document.

Agenda Item 6: Discussion: Library Commission recess for July
With annual retreat having occurred in March, commission is positioned to forgo the July meeting. As there are members that will be out of town or otherwise occupied, O’Shea moved to have a commission recess in July and to reconvene in August 2019. Koenig seconded and this motion was unanimously approved.

Agenda Item 7: Library Commission Update
a. Items from Commission
   i. Commissioner update on outreach to stakeholders – County Commissioners currently reviewing the ~720 signatures gathered by petitioning efforts of the Library Champions (who have recently hired a campaign manager). Funding poll results created a “ripple” across City Council, with the May 7th council meeting indicating pushback around the validity of the poll. Discussion continued at the May 14th meeting around ballot initiatives where it became clear that council deemed the issue as “not attractive to put out in a public forum vote.” Council Member Yates indicated that current council climate holds 5 votes to “opt out,” creating a “donut district.” City Attorney Tom Carr and City Manager Jane Brautigam indicated that city staff would encourage City Council to opt out (generally, City Council follows staff direction). Option to hold the petition results for later re-activation and create a working group. Gomez, Teter, and O’Shea have spoken with Council Member Young, Mayor Jones, and Council Member Brockett and report that there still appears to be confusion around what a district would represent. Council Member Young’s feedback was helpful. Mayor Jones felt that the petition “forced the hand with City Council,” not allowing enough time for a measured decision. Brockett has been an advocate for library districting. Planning to meet with Councilman Weaver tomorrow. Champions spoke with Patrick Sweeney who was favorable to the idea of a 2020 election despite the increased workload and funding need.

Farnan noted that another poll is to be conducted in June; the results are planned for a July 23rd presentation to council. Action on the petition would likely be necessary at the start of August. Koenig noted his confusion with the inquisition into the original pollster whose firm has national recognition for reliability. Farnan noted that the individual currently going through the hiring process has very different manner of inquiry from the former, but Farnan finds him “credible.” Koenig expressed concern about competing with presidential election in 2020, though he understands the need. Koenig: positive momentum of library advocacy that has been gained
might dissipate.

ii. Alpine Balsam update

b. Boulder Library Foundation update – Sykes Wilson reported that BLF kicked off a capital fundraising campaign for the north Boulder branch library, “Building Beyond Books,” by hosting a dinner for ~45 potential donors. She noted that WORKac presented an energizing session. BLF’s follow-up meeting indicated some pledges from private parties to assist in getting the word out. New website launched and logo is public. BLF will be in recess for June and July.

c. Responses to patron emails from the Library Commission


e. Backstage tour of Main Library for commission – planned for August meeting, at 4:30PM (to be confirmed ahead of the meeting).

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<th>Agenda Item 8: Library and Arts Director’s Report</th>
<th>[1:22:15 Audio min.]</th>
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<td>a. Main Library restroom renovation officially began on May 30th and planned to conclude July 25th. More information at the following link: <a href="https://boulderlibrary.org/featured/restrooms-closed-for-renovation/">https://boulderlibrary.org/featured/restrooms-closed-for-renovation/</a>. No major complaints yet about the temporary closure. Patrons observed reading the informational displays.</td>
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<td>b. North Boulder branch library project – Farnan reported that the last official community engagement session drew over 60 attendees. The newest architectural model is on display in the Canyon Gallery until June 9th. The site review process is expected to take up to 6 months. The project team plans an updated cost analysis in fall 2019.</td>
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<th>Agenda Item 9: Adjournment</th>
<th>[1:32:19 Audio min.]</th>
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<td>There being no further business to come before the commission at this time, the meeting was adjourned.</td>
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**Date, time, and location of next meeting:**
The next Library Commission meeting will be at 6 p.m. on Wednesday, August 7, 2019, in the Canyon Meeting Room at the Main Library, 1001 Arapahoe Ave., Boulder, CO 80302.

Commissioner O’Shea approved these minutes on August 7, 2019; and Celia Seaton attested to it.